Our Commitment to Excellence
We continue to evaluate and measure our performance to help ensure we provide the highest quality program possible, tailored to each and every patient. Our team meets regularly with a focus on maintaining clinical and service excellence in all aspects of your joint replacement experience.

You are Special!
We know you have a choice of where to go for your procedure. Our goal is to ensure your stay with us is as pleasant and comfortable as possible. We have planned a number of special activities to lift your spirits as you speed your way to a more active lifestyle.

If You Have Questions About Knee or Hip Pain...
We hold frequent seminars on the most common causes as well as the latest treatment options for knee and hip pain. You’ll learn the top things you can do for arthritis as well as information on the newest medications and diet and exercise tips. Just give us a call for the time and location of our next seminar – we would love to see you! Call us at 304-487-7896.

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The Decision…
There may come a time when your knee or hip pain reduces the quality of your life. Everyday activities, such as walking, shopping, or housework can become difficult or unbearable. Taking part in favorite hobbies such as golf or bowling may be a thing of the past because conservative measures like diet, exercise and medications no longer provide pain relief. If this describes your situation, it may be time to consider joint replacement.

Our Comprehensive Approach
We have created a special program that brings together a team of experienced and skilled surgeons with caring and specially-trained nurses, therapists and technicians. Our goal is to provide seamless, coordinated care, and get you back to your favorite activities as soon as possible.

Dedicated Place, Dedicated People
Within our hospital, we have created a special area just to care for knee and hip replacement patients. No hospital gowns for this crowd — you get to wear your own clothes! And family members are encouraged to participate in group activities, meals and other special events. Exercise and therapy is also provided in a group setting, so that our patients can support and encourage each other on the road to recovery. New friendships are made, enhancing the healing process.

Our staff is hand-picked for their positive attitudes, motivational skills, and their desire to provide outstanding service. In addition, they have been specially trained to provide comprehensive clinical care for patients undergoing this important surgery.

Education
We believe the key to better outcomes is a commitment to provide you with a thorough understanding and knowledge of what to expect during your surgical experience. Knowing what to expect each step of the way goes a long way to reducing stress and anxiety and preparing you for as smooth a recovery as possible.

The information you receive prior to your surgery includes:
- Engaging community outreach seminars
- An informative pre-op class for patients and family
- A Patient Guidebook
- Daily newsletters while in the hospital
- Educational displays answering the most frequently asked questions

Our Commitment to You: Excellence in Joint Replacement!